



From: Bonnie Soon-Osberger <bsoon-osberger@metisource.com>
Sent: Monday, January 7, 2019 10:35 AM
To: 'Jackie Monzon' <jackie@crystalrmi.com>
Subject: RE: FW: Someone just called saying they don't know how to open our device at 18 Mercer

Jackie,

I am not sure how to do that so let me know what we need to do,

Previously, when the management was sued, the insurance company took care of the case. But since we changed insurance company I really have no idea what they would or would not cover.

Please contact the insurance company

Thanks,

Bonnie

From: Jackie Monzon <jackie@crystalrmi.com>
Sent: Monday, January 7, 2019 9:06 AM
To: Bonnie Soon-Osberger <bsoon-osberger@metisource.com>
Subject: FW: FW: Someone just called saying they don't know how to open our device at 18 Mercer

This is Academy stand.

I will need an email from you indemnifying management and Academy.



SDNY_003263



Jackie Monzon
President
1441 Broadway, Suite 5047
New York, NY 10018
646 569-5574



Jackie@crystalrmi.com
www.crystalrmi.com

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From: Daniel Arnold <darnold@academymailbox.com>
Sent: Monday, January 7, 2019 12:03 PM
To: Jackie Monzon <jackie@crystalrmi.com>
Subject: Re: FW: Someone just called saying they don't know how to open our device at 18 Mercer

Hi Jackie-

After reading through 1/2 of this, I don't know what to make of it.

To be honest, I want to help you guys here, but I don't want to get sued for removing this guys panel.

If the building is willing to take this risk, thats is fine with me, but please understand that this is too small of a job for me to get involved in a law suite over.

SDNY_003264

If you guys want Academy to install the new ButterflyMX system, you will need your super (or someone else not affiliated with Academy) to remove this panel first.

I still have someone available to do this today/this week if you can make this work.

Please let me know-

Thank you-

Dan

--

Dan Arnold, Vice President

Academy Mail Box Co., Inc.

Academy Intercom Co., Inc.

Academy Engravers LLC

1948 to 2019. Our 71st year of service.

p.718/[212-539-1000](tel:212-539-1000) x126

f. 718-247-6019

DArnold@academymailbox.com

www.academymailbox.com

On Mon, Jan 7, 2019 at 11:44 AM Jackie Monzon <jackie@crystalrmi.com> wrote:

Here is the contract.



Jackie Monzon

President

1441 Broadway, Suite 5047

New York, NY 10018

646 569-5574



CRYSTAL
REAL ESTATE
MANAGEMENT, INC

SDNY_003265

Jackie@crystalrmi.com
www.crystalrmi.com

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From: Bonnie Soon-Osberger <bsoon-osberger@metisource.com>
Sent: Monday, January 7, 2019 11:40 AM
To: Jackie Monzon <jackie@crystalrmi.com>
Subject: RE: Someone just called saying they don't know how to open our device at 18 Mercer

Jackie,

Please proceed with the work.

Enclosed is the contract.

Regards,

Bonnie

From: Jackie Monzon <jackie@crystalrmi.com>
Sent: Monday, January 7, 2019 7:23 AM
To: Bonnie Soon-Osberger <bsoon-osberger@metisource.com>
Subject: FW: Someone just called saying they don't know how to open our device at 18 Mercer

I need to see Ari contract can you please send it to me.

SDNY_003266



Jackie Monzon
President
1441 Broadway, Suite 5047
New York, NY 10018
646 569-5574



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MANAGEMENT, INC

Jackie@crystalrmi.com
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From: Ari Teman <ari@teman.com>
Sent: Monday, January 7, 2019 10:11 AM
To: Jackie Monzon <jackie@crystalrmi.com>
Cc: shelly pecot <shelly.pecot@gmail.com>; bonnie soonosberger <bsoonosberger@gmail.com>
Subject: Someone just called saying they don't know how to open our device at 18 Mercer

As a reminder, you are not allowed to touch or move our device and there's an \$18,000 fine for removing it. We will enforce the contract and we will remove anything placed on the building against it and restore service.

SDNY_003267

If you would like us to move our device to the proper height, we will do that, but you need to confirm we have permission to bill you for all work and materials since you moved it without permission.

Consider any other device you put on that wall thrown in the trash, per our contract.

Ari

SDNY_003268